Appendix M—Additional Risk Communication References

The U.S. Air Force has an excellent compendium of references on communication in general and on risk communication specifically, available at the following respective links:
http://www.au.af.mil/au/awc/awcgate/awc-comm.htm
http://www.au.af.mil/au/awc/awcgate/awcmedia.htm#crisiscomm

The Centers for Disease Control and Prevention (CDC) has a Crisis and Emergency Risk Communication tutorial available at: http://emergency.cdc.gov/cerc/index.asp

See also:

The Commission on Risk Perception and Communication, Commission on Behavioral and Social Sciences and Education, Commission on Physical Sciences, Mathematics, and Resources, & National Research Council. (1989). Improving Risk Communication. Washington, DC: National Academy Press

U.S. Environmental Protection Agency. (1988). Seven Cardinal Rules of Risk Communication. OPA-87-020. Washington, D.C. http://epa.gov/care/library/7_cardinal_rules.pdf

U.S. Environmental Protection Agency. (2007) Risk Communication in Action: The Risk Communication Workbook. EPA/625/R-05/003. http://www.epa.gov/nrmrl/pubs/625r05003/625r05003.pdf

U.S. Nuclear Regulatory Commission. Effective Risk Communication: The Nuclear Regulatory Commission's Guidelines for External Communication. NUREG/BR-0308. https://www.nrc.gov/docs/ML0406/ML040690412.pdf